



Events and Functions T's & C's

Bookings are strictly on a *"first come, first served"* basis. **Priority will be given to those who have paid the booking fee and seat/ticket allocation will be provided depending on availability.**

Refusal of booking: Ty Newydd Country hotel reserves the right to refuse a booking for any inappropriate behaviour or conduct by parties/members to Hotel Staff or for any other reason which may give rise to a refusal.

Cancellation of bookings: Bookings cancelled less than 14 days before the event will not be entitled to a refund. Bookings cancelled more than 14 days before the event will be entitled to a refund less the deposit paid. Deposits paid are not refundable.

Non-attendance: Should the Booking Party fail to attend the event they will not be entitled to a refund of any monies paid. Fees paid are not transferrable to any other event.

Event Cancellation: Should Ty Newydd Country Hotel cancel an event due to unforeseeable conditions such as bad weather, health and safety concerns or for any other reasons that are beyond the reasonable control of the hotel, refunds will not be issued to those paid.

Arrangement of tables: Ty Newydd Country Hotel reserve the right to decide on the arrangement of tables for any events being held at the hotel unless otherwise stated.

Health and Safety: Ty Newydd Country Hotel are committed to providing and maintaining the highest standards of health and safety at each event. Those booking an event are responsible for any activities that take place at their table during the event and any actions that could affect others as a result of their conduct. Those who do not adhere to Hotel guidelines and rules will be asked to leave the event. Any children under the age of 16 attended events are the responsibility of the booking party at all times.

Respecting the Venue: You will be financially liable for any damages or breakages caused at the event. No items are to be hung, stuck or nailed to any walls or doors without the prior written consent of Hotel Management.

Damages and theft: Ty Newydd Country Hotel accept no liability for the theft, loss or damage of any personal items. You are responsible for your own possessions whilst at the hotel.

General: All food and beverages can be purchased at the hotel. Guests are strictly forbidden from bringing their own food and beverage to an event. Any persons caught consuming food and beverages on Hotel grounds not purchased at the Hotel will be politely asked to leave the Hotel premises and their food and beverages will be confiscated.

We thank you for your cooperation and hope your visit to the Ty Newydd Country Hotel is an enjoyable experience.